

## warranty

There's a warranty term of 2 years for all Mutsy products, starting the day of purchase. When a production error is found, Mutsy will provide a solution in cooperation with the retailer. Reparation of such faults are covered by the warranty. The warranty is not valid on exchanging or returning of Mutsy products.

To claim your warranty you will need:

- a filled in warranty card
- a copy of your proof of purchase
- a clear description of the defect
- the product itself

The warranty does not cover:

- fading or changing of colors
- water damage to the lining
- defects as a result of using Mutsy counterfeited products
- a claim without the proof of purchase
- wear from normal daily use of the product
- damage from bad maintenance, neglect or an accident
- damage after alteration by the customer, unauthorized by Mutsy
- damage reported after more than 2 months after occurrence

## warranty card



first name: \_\_\_\_\_

surname: \_\_\_\_\_

address: \_\_\_\_\_

postcode: \_\_\_\_\_

city: \_\_\_\_\_

state: \_\_\_\_\_

country: \_\_\_\_\_

telephone: \_\_\_\_\_

e-mail: \_\_\_\_\_

name of the store: \_\_\_\_\_

location of the store (town/city): \_\_\_\_\_

country: \_\_\_\_\_

date of purchase: \_\_\_\_\_

serial number (white sticker underneath the product): \_\_\_\_\_

product: \_\_\_\_\_

colour: \_\_\_\_\_

copy of your proof of purchase:

